

QUESTIONNAIRE – PROCESS EVAPORATION AND AUTOMATION

* Mandatory fields

Contact person*

Address customer*

E-mail*

Phone*

Date of project*

Estimated date of decision*

Current status*

Probability of winning in %*

ARE WE IN COMPETITION WITH ANOTHER MANUFACTURER?

Yes Company _____ No

PRODUCTS



Hei-VAP Benchtop

Number of units: _____



Hei-VAP Industrial

Number of units: _____



Hei-VOLUME Distimatic Pro

Number of units: _____

PROCESS DETAIL

Which solvent(s) do you want to evaporate?

What volume do you want to evaporate?

Per batch _____ litre
Per day _____ litre
Per week _____ litre

What is the goal of the process? (Short description)

What equipment are you currently using to run the process?

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What are you focused on?

Performance Precision

Is your application a powder drying process?

Yes No

Is your application a botanical extraction process?

Yes No

Does your mixture tend to foam during the process?

Yes No

Do you want to work fully automated 24/7 with the unit?

Yes No

What is your product of interest?

Residue Distillate

What is the expected viscosity of the residue?

_____ mpas

Does the residue contain solids?

Yes No

Is the residue light sensitive?

Particle size _____

Yes No

Do you want to use automatic boiling point detection?
(Batch only)

Yes No

Which vacuum source do you want to use?

Vacuum pump House vacuum

How do you want to control your vacuum? (Benchtop only)

Display on board Digital external
Manually external

Which cooling source do you want to use?

Chiller Dry ice
Tab water

Do you need coated glassware? (Benchtop only)

Yes No

Do you need a hood for the heating bath? (Benchtop only)

Yes No

Do you need GMP qualification (IQ-OQ) for the equipment?

Yes No

ADDITIONAL INFORMATION

I agree that my data may be used by the company Heidolph Instruments GmbH & Co. KG, Ludwigsplatz 8, 93309 Kelheim for the purpose of passing on information in the form of a newsletters as well as direct advertising and the implementation of customer surveys (both by telephone and E-mail), be processed and used. The collection, processing and use of my data is on a voluntary basis. I can withdraw my consent at any time with effect for the future. A detailed data protection information according to Art. 13 I find DSGVO online at <https://heidolph-instruments.com/en/footer/privacy-policy>

Date* Signature*